

Concierge Care

Facial Covering Policy

Effective October 23, 2026 · Applies to the Concierge Care home health agencies listed below

Purpose

To comply with section 408.824, Florida Statutes, which limits when a licensed health care provider may require facial coverings.

Policy

The Agency does not require clients, employees, visitors or other persons to wear facial coverings, except where required by applicable law or in one of the following circumstances:

1. Conducting sterile procedures or working in a sterile area.
2. Working with a client whose treating health care practitioner has diagnosed or confirmed a condition affecting the immune system in a way known to increase the risk of infection from people without symptoms, and has determined that facial coverings are necessary for the client's safety.
3. Working with a client on droplet or airborne isolation.
4. Non-clinical, potentially hazardous activities where a facial covering is needed to prevent physical injury or harm under industry standards.

In those circumstances, the Agency will provide employees with facial coverings and any instruction needed to use them correctly.

A client may ask that Agency staff wear a facial covering while providing care in the client's home. The Agency will discuss the request with the client and honor it where permitted by law. Employees may choose to wear a facial covering at any time. An employee who has symptoms of a communicable disease must follow the Agency's infection control policy and notify the Agency before reporting to a client's home.

Availability

This policy is posted on our website, is available on request at any of the offices listed below, and is part of the Agency's policies and procedures. Regulatory reference: section 408.824, Florida Statutes.

Home Health Agencies Covered by This Policy

Home Health Agency (each d/b/a Concierge Care)	AHCA License	Address	Phone
Concierge Care of NE Florida, LLC	299995727	1857 Wells Rd., Suite 5B, Orange Park, FL 32073	904-530-2010
Concierge Care of Central FL, LLC	299995910	238 N. Westmonte Drive, Suite 100, Altamonte Springs, FL 32714	407-745-0999
Concierge Care of North Central FL, LLC	299995913	9200 NW 36th Place, Unit B, Gainesville, FL 32606	352-310-0006